

## **Exam Name - Certified Professional in Healthcare Quality (CPHQ)<sup>™</sup>**

### **Sample Exam**

**1.** When should you use weighted sampling for survey data?

- A. When population is evenly distributed across clinics
- B. When population groups (e.g., nursing units) are unequally represented
- C. When measuring central tendency
- D. When sample size is large

Answer **B**

**2.** Test-retest reliability measures:

- A. Responses to different questions over time
- B. Responses to the same questions from the same respondents at different times
- C. Responses to same questions at same time
- D. Responses to different instruments

Answer **B**

**3.** To improve community diabetes outcomes, a health quality leader should:

- A. Provide one-on-one diet education
- B. Launch community blood sugar programs
- C. Review provider protocols
- D. Partner with local farmers for fresh produce access

Answer **D**

4. CMS expects a quality program to be:

- A. Based on 12 months of data
- B. Integrated across all departments
- C. Coordinated by a single quality leader
- D. Focused on poor outcomes only

Answer **B**

5. Which statistical tool is essential for monitoring variation in healthcare processes?

- A. Run chart
- B. Control chart (Shewhart chart)
- C. Histogram
- D. Scatter plot

Answer **B**

6. According to recent test-takers, what differentiates successful CPHQ prep?

- A. Memorizing questions
- B. Test semantics and practice tests
- C. Using remote proctoring
- D. Avoiding study guides

Answer **B**